

10 February 2020

Dear Customers, Partners and Friends:

Because of the current novel coronavirus crisis, our supply chain in China has been seriously impacted as almost all productions and deliveries have been temporarily put on hold.

Shentou is now back to normal work after the extended Chinese New Year holiday period. We are closely working with our factories to assess the current situation, to follow up on the order production and delivery schedules, and to process new inquiries as best as possible.

We will constantly evaluate the situation and update the information as soon as they are available. In the meantime, if you have any questions, we will try our best to address them immediately.

Again, we highly appreciate the concerns and the kindness you have shown us during this difficult period of time. We are confident that with your understanding and support, and with the resolute wills and actions by the Chinese government and the people, we shall overcome!

Best Regards

Shentou Supply Chain Management Co. Ltd.